CUHSD Aeries Parent Portal Technical Prerequisites (recommended)

Disclaimer:
Corning Union High School District ("CUHSD", "the district") is excited about the potential Aeries Parent Portal offers our students and their parents. But Aeries Parent Portal is a privilege not a right. Amongst other distinguishing characteristics that derive from that, the district cannot and does not offer parents individual technical support. The district may provide parents with access to technical recommendations that parents may refer to and implement, but parents do so entirely at their own risk.

Below is a list of recommended technical prerequisites. The technology behind the Aeries Parent Portal is very standard for web applications. If you use email and the web routinely and your computer is performing well, you may be ready to start -- this is especially true if you are already using interactive web sites such as Amazon, eBay, a social network etc. In any case, but certainly if you are just getting started or are having trouble, read on.

Prerequisites:
1. A computer in good operating condition
    a. With a reliable Internet connection
    b. With an up to date operating system
2. A modern web browser such as Internet Explorer 7 or later, FireFox 3.5 or later, Chrome, or Safari 3+
    a. With Javascript support enabled
    b. With cookies enabled
    c. With password management and forms auto-complete disabled
3. Microsoft Silverlight (This is usually installed as part of Windows Updates but if your computer does not have it installed, it can be downloaded and installed from http://www.microsoft.com/silverlight)
4. An email account

Technical Difficulties?
If you are having technical difficulties, that is, if you cannot access the site, your browser or computer crashes, it is slow etc., please do not contact the school or the district office, for support. Problems such as these cannot be resolved by district personnel. In most cases the problem will be related to a "missing" prerequisite. You may personally have the resources to resolve the problem(s), if not, there are commercial resources in the community offering technical services for computer owners. Alternately, you may find public computers available in libraries or commercial establishments where you might access the Aeries Parent Portal*.

* Note: When using publicly accessible or shared computers to access ABI Parent Portal, you should enlist the attendant to ensure that it is secure. Top notch establishments will be able to give you reassurance that the computer will not, for example, save your password so that the next user will not

have easy access to your child's information.